How to Link Ticket Account in Ballpark App

1. Login to the MLB.com Ballpark app using your MLB.com account and select the Ticket tab.
2. Select Link Account and enter the email address associated with ticket purchase.
How to Link Ticket Account in Ballpark App

• Go to your e-mail, open e-mail sent from reds.com*

• Select “Yes, Grant access”

*Please check your spam and trash folders in e-mail if you do not receive e-mail
How to Link Ticket Account in Ballpark App

- Your Ballpark App and Ticket accounts are now linked
- Redsfest tickets will appear

* Be sure to refresh tickets tab information by swiping down
View Redsfest tickets in Ballpark App

- Tap on ticket you would like to view
View RedsFest tickets in Ballpark App

- Barcode will appear. This is what you will scan to enter into Duke Energy Convention Center and scan to receive your giveaway.
- To scan multiple tickets, swipe left to view the next ticket