

Camelback Ranch-Glendale Ticketing FAQs

1. What seats are shaded for the day games?
 - a. Shaded seats are predominantly down the 1st baseline in the 100-level of the stadium. Both the Infield Box and Baseline Terrace have significant shaded seating between rows 10 -22. Additionally, there are a select number of shaded seats in the top four rows of Infield Box sections 112 – 117.
2. How can I purchase ADA/Wheelchair seats?
 - a. To purchase ADA or Wheelchair seating, please select the ADA seat purchase link in the bottom of your screen once you've selected the game you'd like to purchase. If you need further assistance, you can call (800) 905-3315.
3. My tickets are being sent to the wrong address. How do I update my mailing address?
 - a. To update your mailing address, please call (623) 302-5099 to speak with a Camelback Ranch Ticket Office representative.
4. I purchased single game tickets. How do I get my tickets?
 - a. Camelback Ranch offers two methods of delivery: 1) Email and 2) Physical Mail. Please review your confirmation email you received after purchasing your tickets for instructions on how to access your tickets.
5. I am being assigned seats. Can I select the seats I want in a section or price?
 - a. You can select specific seats if you have enabled Adobe Flash Player on your computer. For more information on enabling Adobe Flash Player, please click [here](#). Once you've enabled the Flash Player, please choose the orange "View Seat Map" button under the event information.
6. Am I able to get a refund on my purchase?
 - a. All sales are final. There are no refunds, exchanges or cancellations.
7. Am I able to purchase more than 12 tickets?
 - a. You are not able to purchase more than twelve (12) tickets when ordering online. If you'd like to purchase 13 or more tickets, please call the Camelback Ranch Ticket Office at (623) 302-5099.
8. Do you have a child ticket price?
 - a. Children 2 and under do not require a ticket but must sit in the accompanying adult's lap. We do not have a discounted child ticket price.
9. What games include the buffet for the Budweiser Legends Deck?
 - a. All seventeen (17) Feature and Premium priced games include an all-you-can-eat buffet of ballpark fare in the Budweiser Legends Deck.
10. Can I order my tickets over the phone?
 - a. You can order tickets over the phone by calling (800) 905-3315.
11. When does the ticket office at Camelback Ranch open?
 - a. The Home Plate Box office at Camelback Ranch will be open beginning Monday, February 4th. Box office hours are 10 am – 4 pm MST, Monday – Saturday.
12. Do you offer any discounts on single game tickets?
 - a. Camelback Ranch offers discounts to select games for military, seniors, children and Glendale residents. For more information, please refer to our list of discounts and promos [here](#).