

Goodyear Ballpark Rainout Refund/Exchange Policy

ALL REFUNDS/EXCHANGES MUST BE RECEIVED WITHIN 14 DAYS OF ORIGINAL GAME DATE

Goodyear Ballpark Exchange/Refund Policy:

Ticket Office Manager must approve all requests for refunds or exchanges.

In the event a regulation game (4 ½ innings) is not played due to rainouts or other situations dictated by Major League Baseball, tickets may be either exchanged or refunded through their original method of purchase.

Season Ticket and Mini-Game Plan Holders:

Ticket can be exchanged in person at the Goodyear Ballpark Ticket Office for another game based on availability. For a refund, the dollar value of the tickets will be issued based on the original method of payment 4-6 weeks after the conclusion of the Spring Training Season.

Goodyear Ballpark Ticket Office:

Ticket can be exchanged in person at the Goodyear Ballpark Ticket Office for another game based on availability. Refund requests, along with ticket stubs, should be mailed to:

Goodyear Ballpark - Spring Training Refund
1933 S Ballpark Way
Goodyear, AZ 85338

Group Tickets:

Tickets can be exchanged in person at the Goodyear Ballpark Ticket Office for another game based on availability. For refunds, the group leader (individual who purchased the initial block of tickets) will receive a refund for the dollar value of the tickets based on the original method of payment 4-6 weeks after the conclusion of the Spring Training Season. In turn, the group leader is responsible for refunding the individuals in his or her group directly.

Internet Purchased Ticket – Ticketmaster, Indians.com, Reds.com:

Ticket can be exchanged for another game based on availability by calling Ticket Master Customer Service 800.653.8000. Customers who do not wish to exchange their tickets will automatically receive a credit to the original card used to purchase the tickets at the conclusion of the Spring Training Season.

Rain Out Refund Request Form

ONLY IF PURCHASED THROUGH THE GOODYEAR BALLPARK TICKET OFFICE

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Email: _____

Phone# _____

Number of Tickets: _____ Method of Payment: _____

Circle One: VISA MASTERCARD DISCOVER AMERICAN EXPRESS

Credit Card Number: _____

Expiration Date: _____

Staple Tickets Here